

## Directorate of Physical Education & Sports, University of Kashmir

### Grievance Redressal Mechanism

Our Directorate has established a robust and comprehensive grievance redressal mechanism to ensure that all concerns and issues raised by students are addressed promptly and effectively. This multi-channel system caters to various needs and scenarios, providing students with convenient and accessible platforms to voice their grievances. Firstly, we employ event-specific grievance collection through customized **Google Forms (link given below)**, meticulously designed to address issues related to pre-admissions, post-admissions, pre-results, and post-results processes. Secondly, students can communicate their concerns to concerned coordinators by sending it to their **official email ids**, allowing for formal and documented correspondence. Additionally, we offer the option of addressing grievances through **physical, in-person meetings**, facilitating direct and personalized interaction between students and the administration. Lastly, **official WhatsApp groups** specific to each enrolled batch and program serve as dynamic channels for real-time communication and swift resolution of issues. Together, these diverse avenues ensure a transparent, responsive, and student-centric approach to grievance redressal, reinforcing our commitment to maintaining a supportive and conducive educational environment.

Google Form Link:

<https://docs.google.com/forms/d/e/1FAIpQLSdVD614GYuAsgihBBBhYbJLXboGmqcicPyGGyzeGn-LrEakhQ/viewform?usp=header>